



Horticulture

Industry Network

Vegetable IDO Update



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Horticulture Code of Conduct Mediation Adviser

The Horticulture Code of Conduct regulates trade in horticulture produce between growers and wholesalers of fresh fruit and vegetables and establishes a fair and equitable dispute resolution procedure.

The Code aims to improve the transparency and clarity of these transactions.

The Code also provides an alternative to litigation by setting out an effective and inexpensive way of resolving disputes that may arise between growers and traders.

The Code requires that growers of horticultural produce have written agreements in place when they trade with wholesale agents or merchants.

- wholesalers to publish their 'terms of trade'
- growers and wholesalers to use written agreements
- wholesale transactions to be either on an agent or merchant basis
- wholesalers to provide written transaction information to growers.

The Code provides that growers and traders may agree to use any dispute resolution procedure they choose.

For more information contact :

The Horticulture Mediation Adviser
1800 206 385

or

Slobodan Vujovic 0422 583 784

Steps to resolving a dispute

Step 1: Written notification they are initiating a dispute under the code.

Step 2: The parties must then attempt to resolve the dispute themselves.

Step 3: If, unresolved a three weeks, then either party may refer the matter to the Mediation Adviser.

Step 4: The mediation adviser will work with both parties to help resolve the dispute and, if asked, appoint a mediator.



What does mediation cost ?

The applicant for mediation will pay a lodgment fee of \$50.

The Australian Government will pay the mediator's fees for conducting the mediation.

This payment ensures the service is available to all parties.

For additional information, visit :

www.hortcodema.com.au

www.daff.gov.au/hortcode

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